

Virtual AWSC Feedback Survey 2020 Responses (Final version as of 6/1/20)								
RAW DATA (SCRUBBED)								
Response #	1) How did you feel anticipating this new way of having an AWSC meeting?	2) What was your experience with pre-registering?	3) Did you participate in a connection test/Zoom tour beforehand?	4) What was your experience with the connection test?	5) Did you experience any technical difficulties during the meeting & how do you think it was handled?	6) How did you think the virtual AWSC meeting went overall?	7) Please let us know any suggestions for improvements to future virtual meetings & events.	8) OPTIONAL - Please leave your name & email address if you'd like to be contacted directly. (INFORMATION WAS REMOVED FOR ANONYMITY PURPOSES)
1	I did not have any feelings about this one way or the other. I attend virtual meetings in my district and at work.	Great! Our technology members are the BEST!	Yes	It went very well!	None, no issues	I think it went VERY well!	I don't think you can improve, you were great at walking me through step-by-step! Thanks	
2	Excited	Easy	No	N/A	None. It was great	Fabulous	I think there should be a limit to the questions that do not pertain. If someone wants to share their anecdotes they have to save them for open sharing. I think the chat could be used for roll call, typing 'here' in the centralized chat box is quicker than having the hand raise feature move someone forward.	
3	A bit apprehensive. Change can be scary.	That was easy.	Yes	Went well. My trainer was well versed and knew how to answer my questions.	Not personally.	I think it went well even with the voting problem but that happens in real life meetings. The lines at the microphone were longer on some of the items and because it was a new format maybe some of the raised hands were overlooked.		
4	I felt comfortable. I appreciated attending the AWSC from the comfort of my own home.	Registration was easy.	Yes	The connection test was helpful.	The only technical difficulty I had was with my own wifi. Weak signal at times, only lasted less than a minute each time about 6 times in all.	Excellently	Can't think of anything.	
5	No sweat, I have done several hour long mtgs already.	Fine, the zoom lesson went very well.	Yes	I learned more than I had used previously.	I had no real problem. Although, when others shared screen, I was unable to raise my hand, rather I couldn't find it.	Well, it was long. We did well.	A longer break between spiritual meeting and main session.	
6	Excited	Easy	Yes	Great	No	Great		
7	It worked for me.	It was easy Fine	Yes	I already had zoom experience so it was not necessary for me. It would have been nice to have the option	none for me	Not too bad. For me it was just another session on the computer since I do this on a daily basis for teaching.	I feel like I could handle muting and unmuting myself. Remind people that if their camera is on we can all see what they are doing/eating, etc. I know changing the background is fun and all but it is distracting, even in my personal ones. I wish we had a standard background we could use.	
8	Excited!		Yes	Tedious, as I didn't learn anything new.	No	Very well.	Pretty much gave them in breakout room #5!	
9	Great! I thought it went really well.	Easy Peasy	Yes	It was great! Learned things!	No I didn't.	Great	I can't think of any.	
10	not so comfortable	Very helpful and accomodating	Yes	Very nice experience and educational		I was very impressed. Great way to have a meeting under the circumstances. I appreciate all your team did to make that happen.	You all did a fantastic job.	
11	I was ok with it and actually looking forward to it.	It was fine. No problem.	No	DNA	Got kicked off once but got right back on.	I thought it went well. People were recognized. I thought there would be more sharing during the open sharing but possibly it was low since people were becoming tired and the meeting was running late.	If you are thinking about an assembly, that may need to be over a couple of days due to length of time a person is seated at a computer.	
12	Loved it. Very convenient.	Very good.	Yes	Good	None	Great!	Consider using them more.	
13	Excited but nervous	Easy	Yes	Worked perfectly	When the first vote was posted it didn't pop up on my screen, but when he posted the second time it did. No issues after that.	Very well! Better than expected		
14	No angst. Had complete confidence in our Technology Coordinator and her committee	Easy and quick	Yes	Covered all the bases. Did a test run of all options	None	Excellent. Well organized	None	
15	Extremely comfortable! Evelyn provided an excellent tutorial regarding ZOOM, particularly those features I had not previously used.	Once on the registration page, straightforward. Directions throughout the entire process was clearly guided.	Yes	See item #1.	I had problems connecting initially. Once in the meeting several items did not work, the most important was the voting function. I logged out of the meeting and rejoined. After rejoining, things went very smoothly.	Exceptionally well for a first attempt.	None. Job well done! Thank you, Pat, for your service and ALL that you do!	
16	Ready and rested	Easy as pie	Quite a few	Enjoyable	No	Super		

17	In anticipation of the event, I felt confident that the panel was prepared and that I would have no trouble connecting/ participating. I also "felt" (thought) that we'd have an opportunity to vote on behalf of our GRs. Afterwards (although you did not ask for this feedback): I felt encouraged that we will be able to carry out the business of Al-Anon during this time when so much is unknown. But also, I was confused, and maybe a bit disappointed, about the purpose of the meeting. It seemed to be a "trial run" for the technology more than an opportunity to participate. I felt that the KBDM process was not really a "good fit" for this particular situation, but then again - - - it is what we have and modifying it to be a better forum was probably not at the top of the panel's "to-do" list. I am searching for a better understanding of my role as DR. I feel that the panel is not really interested in our input, that the decisions are being made by the panel leaders and were really "fait accompli" - and my job as DR is just to take the information back to my District. Perhaps this is necessarily how things need to be, especially during this difficult time. There were a few attendees that are still in the process of adjusting to this change on a very personal level (this came out in my break out group) and some that are challenged by the technology - and/or their equipment is not up to this task (A member's connection was poor at one point --- this really shouldn't happen). Most important - I feel gratitude for the panel that you all had the time and intention to serve our Area.	easy peasy	Yes	I was very glad it was well organized with a check list.	this is a two part question: 1) as a participant: a) my equipment was up to the task, so I had no technical difficulties; b) I have some experience with zoom; 2) as a "viewer" a) one of our break out room members was having trouble, Nick was quick to attend to it; b) the transmission was broken up for some of the speakers. This could be a device - specific issue or insufficient internet connection (bandwidth, I guess) - - - which will be up to the lead participants next time to avoid	It was a success technically but disappointing in that the purpose was not clearly stated up front, and a number of us were expecting to vote on behalf of our GRs about having a virtual assembly	Honestly, I think you are on the right track except for providing clarification on the meeting purpose, as previously noted. This was not an easy task for a volunteer organization to pull off. For an assembly, you will obviously need a much larger support team. Kudos especially to Pat A.
18	I was excited at the thought of seeing everybody. Also, I was excited to work together as a team again.	Easy	Yes	I felt much more confident going forward.	No	I thought it went very well.	I think I'd like more help with how the Break out rooms please.
19	I saw it as no different from an Area meeting in terms of my preparation.	Not applicable	Yes	It went as expected.	One member of our breakout room could not get her camera to turn on. We reached out for assistance and Nick joined our room quickly. By that point, the member had figured out the issue. It was nice having the prompt attention.	It went well. People were engaged and participating.	I think we got sidetracked slightly when the two members were having trouble voting. Perhaps in the future anyone with a technical issue like that could go into a breakout room with one of the tech helpers for one-on-one assistance rather than have that in front of the entire Panel? I think it needs to be made clear if the virtual meeting is going to be in place of another Area meeting or in addition to the regular schedule. I would have liked to have known we were going to have so many guests beforehand.
20	Relieved; I was glad that we found a way to meet virtually to help decide about hosting a virtual assembly in June or July. And grateful to see everyone.	Easy.	Yes	Great! Nick is super friendly and helpful!	Not that I can recall.	Great!	Maybe some train-the-trainers: Pat A, Nick, and/or whoever else were tech connection testers could train DRs how to train district webmasters and a few others to train GRs.
21	Very excited and I loved it!!!	Smooth	Yes	My teacher Pat A. was EXCELENTE. She deserve a raise in her Al-Anon salary ...)	No technical difficulties experienced.	Fantastic. I am sure that a Virtual Assembly will be great as well.	It was well organized. Loved the breakout rooms where we shared ideas.
22	Just fine	Awesome	Yes	No problems	None	Fabulous	It was done extremely well.
23	I may have been the shakiest, but the willingness of folks to help led me on. I learned to use my phone and was able to participate as if we were together.	I was late in doing so, but was able to after contacting a few key people who were readily	Yes	Elation at being able to do it.	No I did not have any difficulties - easy peasy - now to figure out why I fretted over it for 2 months.	Very well.	
24	Excited to see how things would work	very easy	Yes	very helpful	I did but the technical difficulties were on my end.	very well	I can't think of a way to improve what was done.
25	It was fine.	Good technical support made participation easy	Yes	It was fine.	It was okay.	Okay.	Let people use a picture/avatar of themselves rather than suggesting full-on video-appearance. At times, I felt like I was on display (which I was =).
26	Good, the meeting was going to be much shorter and didn't require travel time	good	Yes	for me probably not necessary, but I understand the need	I did not, but those issues for others were handle quickly and not at everyones expense	very well, but unfortunately i was disappointed...i was one of those that misunderstood regarding the vote for the virtual assembly, i thought it was going to be at this meeting	I believe with every chance and experience it will become smoother and easier for all.. I think it is an awesome option for meetings.
27	happy	effortless	Yes	enlightened - I took what I learned and gave a training to my home group members	no	perfect	
28	Some trepidation coupled with positive vibes	No issues	Yes	Awesome	No	Very well	
29	This was my first time and I looked forward to it	It was positive	Yes	I learned so much and found the whole program user friendly	Just in the last half hour I was experiencing static with my sound...it could have an coming from my laptop	Very wellit was a beautiful example of a group of like minded people working together	I was impressed at how systematically the meeting went...I can't even imagine the hours, days and weeks that went into setting this up...being new at this I feel this went very well.