

**AFG Area 9 Panel 55 - AWSC Spring 2017
Group Records/Registration Coordinator Report**

North Florida Area General Group Information:

ACTIVE Groups	364
INACTIVE Groups	<u>144</u>
<i>Total Number Groups in our Area</i>	514
<i>Groups Reported Not Meeting:</i>	0
<i>Groups with No Mail being received:</i>	6
<i>Groups whose Emails have Bounced/Don't Work:</i>	18

Since our last AWSC, the District Group Records Chairs and I have been working very hard on resolving group issues that prevent good communication and that can cause WSO to stop referring members and potential members to our groups in the North Florida Area. Specifically these are: "Reported Not Meeting", which means someone cannot find a meeting they have been referred to; "No Mail, which refers to groups whose mail has been returned to WSO; and Bounced Email, which doesn't affect referrals but does keep groups from receiving the World Service Group E-News.

And we've gotten a lot done! We started our last AWSC with 3 Groups that were **Reported Not Meeting** and it got up to 8 over the past few months. We are now down to zero, thanks to lots of hard work, especially by the District Group Records Chairs and the World Service Group Records Department, which sends notices immediately and lots of reminders. Groups with **No Mail** Status has gone from 13, down to 6, which is the best it's been since I started!

One thing that doesn't "seem" to have changed much is the number of **Bounced Emails**. At our last AWSC we had 22, so while it looks like we've only resolved 4, the District Records Chairs have actually cleared up 14 since then. So, this seems to go up and down, often because a new Contact Mailing Address person doesn't have email at all, or that no notice is sent in when it changes. Sometimes the email hasn't changed at all, but it Bounces anyway...I'm not sure what causes this. But there are some things we can do at the District level...Encourage CMAs/Group Reps with no email to get an EMAIL BUDDY and periodically ask Group Reps if they are receiving their Monthly E-News from WSO. If a Group isn't getting it, they need to notify the District Group Records Chair. Even if the Email has not changed, if the Group has Bounced Email Status, I have to change the record before they will receive email again from WSO.

A quick note about the number of Groups in our area: Active Groups are down from 378 to 364. Some of this is due to our clearing up of Reported Not Meeting and No Mail status, since many of these groups had actually disbanded. But also, the registering of NEW groups does appear to be slowing. If any one is thinking about starting a new group, now is the time! And remember, the how and what is laid out nice and clear in WSO Guideline G12-Starting An Al-Anon Group.

Group Records Change Form – GR1: Just so everyone knows, the most current GR1 form is dated 11/14. This will be down at the bottom right corner. The form we used before that is dated 1/12. The old form still pops up now and then, so if you see a form dated 1/12, try not to use it! The current form is posted on both the WSO's and Area's website. Also, I've brought copies today and can email it to you upon request.