

## **2021 WSC Chosen Agenda Items (CAI) Discussed during Conference**

### **#2. Newcomers in a virtual world- How can we serve them?**

With all of the challenges facing Al-Anon with current conditions, what can we do to help serve newcomers better during times with limited and fewer face-to-face meetings?

### **#15. Maintaining the relevancy of the links of service in a time of increased and accessible electronic information.**

How does the growing rapidity with which information is revealed, shared, and disseminated impact the links of service from the WSO down to the GR? How can we hone our use of various electronic platforms to strengthen open communication, dialogue, and connections between trusted servants and members to ensure that a sense of relevancy and interdependent communication is maintained between all levels of the links of service?

### **#17. What steps can we take today to let the young members of Al-Anon know that we take diversity and growth seriously and are working towards change and acceptance?**

Al-Anon has been discussing diversity frequently. Increasingly, new members who want to feel safe and respected are asking when the change will happen. Members are questioning why newly printed literature (books, pamphlets, manuals) is using antiquated language. Young members often struggle to "find" alcoholics in their family tree and choose to embrace family nights at other programs. What can Groups do to make everyone feel welcome while WSO moves forward addressing change?